



AÉROPORTS DE PARIS

Le monde entier est notre invité

16 March 2009

Terminal 1 at Paris-Charles De Gaulle celebrates 35 years and adopts a new image

On Monday 16 March, Terminal 1 of Paris-Charles de Gaulle airport will once more open its doors fully to passengers after over 5 years of renovation work. Aéroports de Paris' architects managed to transform over 125,000 m² of reception areas on 11 floors, with the building in service, in order to attain a quality standard in line with the strictest international standards.

The challenges of the renovation of Terminal 1

On 14 March 1974, Aéroports de Paris welcomed its first passengers in the first terminal of Paris-Charles de Gaulle, Terminal 1. The airport has since become No. 6 in the world in terms of passenger traffic.

"35 years and more than 950 million passengers later, Paris-Charles de Gaulle has undergone some significant transformations to accompany the growth in air traffic. Today, the airport comprises 3 terminals, together with substantial airport infrastructures, roads, railways and real estate. The renovation of Terminal 1 marks a new stage in this evolution, focusing on improving quality of service," explains Pierre Graff, Aéroports de Paris Chairman & Chief Executive Officer.

Over the past few decades, air traffic has exploded. This sector is undergoing constant change and thus faces constantly changing expectations. Passengers are increasingly numerous and demanding, and today have a new way of "consuming" airports.

The renovation of Terminal 1 shows the desire of Aéroports de Paris to meet passengers' new expectations in terms of ease of flow, safety and comfort.

A smooth route for passengers

Aéroports de Paris wished to facilitate the passenger's route through the airport and make it more fluid in order to cut down departure or arrival times.

This goal was achieved by freeing up additional space and reorganizing the various steps of the route for passengers:

- improved access via the new automated train, CDGVAL
- reorganized check-in area
- customs checkpoints now located in a single area and security checkpoints moved to the boarding lounges in order to streamline checks and cut back waiting times.

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Aéroports de Paris builds, develops and manages airports such as Paris-Orly, Paris-Charles de Gaulle and Paris-Le Bourget. Aéroports de Paris is Europe's 2nd airport group in terms of airport sales and the European leader in freight and mail. Aéroports de Paris accommodates some 460 airlines, including the major players in air transport.

With its outstanding geographical position and strong catchment area, the Group is implementing a strategy to expand its passenger-handling capacities and improve its quality of service. It also intends to develop its retail and real estate business. In 2008, Aéroports de Paris earned €2,527m in sales and handled 87.1 million passengers at its airports.



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Quality of service to international standards

The new areas designed by Aéroports de Paris architects are simultaneously bigger, brighter and more comfortable.

- The architects used colour and transparency to make the space as pleasant as possible (partitions removed, new coloured staircases, all furniture replaced, car parks entirely renovated).
- Business and services areas were significantly increased to broaden the offer and meet passengers' main expectations: well-being, shopping and entertainment. Almost 5,000 m² of shops and restaurants (2,500 and 2,450 m² respectively) are open to the passengers, with the brands that have made Aéroports de Paris shops a success: Lacoste, Burberry, Hermès, etc.



With these new improvements, Terminal 1, which is also the Star Alliance hub, can receive almost 11 million passengers every year in the best conditions.

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